



## QUALITY POLICY

It is the policy of this company to operate a quality system which meets the requirements of ISO9001:2015. The processes within the business have been set up to provide our customers with what they want when they want it and to ensure the goods supplied are as specified in their order and are fit for the purpose of its purchase.

The Broughton Lubricants Business Plan sets out our Business Objectives.

Plans, Business Objectives, Results and potential Improvements are discussed at regular management meetings and the company's performance compared to its stated levels of acceptance for the business, customer and all interested parties.

Broughton Lubricants (Hermon Hodge Ltd) are committed to providing all necessary training and resources needed to allow employees to carry out their duties in accordance with the procedures and processes defined by the business.

All employees are responsible for delivering a quality service to the customer in line with our Quality Management System and its integrated processes. Each employee is responsible for following the processes which are relative to their duties, and to adhere to all work instructions which are pertinent to those duties.

The Quality System is administered by the Quality Representative who is responsible for ensuring that the requirements of ISO9001:2015 are implemented and maintained.

Every employee receives a copy of this statement as part of his / her quality training.

This Quality Policy is available to all interested parties.

MANAGEMENT REPRESENTATIVE FOR QUALITY: R Godden

David Hodge  
Managing Director

Signature .....  ..... Date 12.7.18 .....